

Service Challenge Savings (Consultation Required)



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Service Name:				Masta	Household Wast	a Pocycling
ocivice italiic.			Waste – Household Waste Recycling Centre service provision			
Which 'start year' does this option			2019/20			
relate to 2019/20, 2020/21, 2021/22 or 2022/23			2019/20			
Gross budget 2				£8.064n	า	
Income 2018/19				£0.600n		
Net budget 201	8/19			£7.464n	า	
Budget Change	e and Pro	filina (d	iscrete	vear):		
2019/20	2020			21/22	2022/23	Total
£m	£r	n	£	:m	£m	£m
-0.367	-0.3	67	0.	000	0.000	-0.734
	•					
FTE implication	ns:					
2019/20	2020)/21	202	21/22	2022/23	Total
TBC	0.0	00	0	.00	0.00	TBC
Investment Re	quired (Ir	vest to				
2019/20	2020)/21	202	21/22	2022/23	Total
£m	£r			<u>:m</u>	£m	£m
0.000	0.0	00	0.000		0.000	0.000
opening hours to 9:00 – 17:00 throughout the years avings To reduce the opening of the following HWRCs per week: • Longridge • Barnoldswick • Clitheroe • Burscough • Skelmersdale • Carnforth • Haslingden					·	
other LCC serv	Reduced opening times and days at Household Recycling Centres (HWRCs). There is potential for staff redundancies within the service.					
Actions needed deliver the service change		Restructuring of the HWRC service staff to accommod changes in service delivery and provide most efficient staffing provision.				

	The saving is based upon minor changes to staffing levels at four HWRCs to provide consistent levels of staff provision across the service. In addition, as part of the restructure all posts within the service will be on county council terms and conditions removing the legacy of differing terms and conditions across the service.				
Is external	Yes				
consultation required	100				
What are the risks	These proposals could result in	slightly longer waiting			
associated with this	times but this is minimal.				
change and how will					
they be mitigated					
l liey 20 iiii.gatoa					
Is an Equality Analysis been undertaken?	required and, if so, has one	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.			

Service Name:			Public Transport - School Transport			
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23			2019/20			
Gross budget 2	018/19		£7.860m	1		
Income 2018/19			£3.512m	1		
Net budget 201	8/19		£4.348m	1		
-						
Budget Change	and Profiling (discrata	voar).			
2019/20	2020/21	202		2022/23	Total	
£m	£m	£ı		£m	£m	
0.000	-0.050	-0.0		0.000	-0.100	
0.000	0.000	1 0.0		0.000	0.100	
FTE implication	 IS:					
2019/20	2020/21	202	1/22	2022/23	Total	
0.00	0.00	0.0		0.00	0.00	
0.00	0.00			3.00	3.00	
Investment Rec	uired (Invest to	Save):				
2019/20	2020/21	202	1/22	2022/23	Total	
£m	£m	£		£m	£m	
0.000	0.000	0.0	00	0.000	0.000	
			I.	ı		
Decisions need the budgeted sa		wer To agree to the removal of school bus service where no pupils statutorily entitled to free school be transport have travelled on a contracted school be for 2 years and where season ticket revenue do not cover the cost of the contract.			to free school cted school bus	
Impact upon se LCC services, s and external pa	service users	· · · · · · · · · · · · · · · · · · ·				
Actions needed the service cha		The removal of bus services will only take plawhere there has been no statutory entitlement the route for 2 years. Schools and parents will be informed of the remover of the service 12 months in advance to allow tifor adjustments to be made. The earliest a service will cease is Sept 2020.			d of the removal	
ls external cons	sultation	Yes				

What are the risks associated with this change and how will they be mitigated	Services may have to be reintroduced if new statutory scholars start attending schools where the service has been removed. This would be mitigated by focusing on those route where there has been no statutory scholar for at least 2 years.
Is an Equality Analysis required and, if so, has one been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.

Service Name:					Educational Need (SEND) – Lancas	•
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23		ion	2019/20			
Gross budget 2	Gross budget 2018/19			.040m	<u> </u>	
Income 2018/19			£0	.000n	1	
Net budget 201	8/19		£1	.040n	1	
			,			
Budget Change	and Pro	ofiling (d	liscrete yea	r):		
2019/20	2020)/21	2021/22	2	2022/23	Total
£m	£r	n	£m		£m	£m
-0.683	-0.3	57	0.000		0.000	-1.040
FTE implication						
2019/20	2020)/21	2021/22	2	2022/23	Total
0.00	0.0	00	0.00		0.00	0.00
Investment Rec	wired (In	vest to	Save):			
2019/20	2020		2021/2	2	2022/23	Total
£m	£r		£m		£m	£m
0.000	0.0		0.000		0.000	0.000
Decisions need deliver the budges savings Impact upon se other LCC service users a external partner	rvice, ices, nd	Par Lan this a p whil long may	me Service. ent/carers cashire Brea break. Chil ositive grou st parent/caper be able	rece aktime dren/ p act arers to ac	e may no longer by young people when tivity from Lanca receive a short cess this services a statutory as	break through e able to receive o are involved in shire Breaktime t-break may no e. Parent/carers

	inspection to ensure that children and young people with SEND are able to access support appropriate to their needs				
Is an Equality Analysis been undertaken?	required and, if so, has one	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.			

Service Name:	me:			Estates – Traveller Sites		
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23			2019/20 to undertake consultation, to consider the options, make a recommendation, and action the final decision.			
Gross budget 2	018/19			£0.131m	า	
Income 2018/19				£0.000m	1	
Net budget 201	8/19			£0.131m	ı	
Budget Change						
2019/20	2020			21/22	2022/23	Total
£m	£r			:m	£m	£m
0.000	-0.1	31	0.0	000	0.000	-0.131m
(This does not i	include a	any pote	ential fu	ture capi	tal expenditure)	
FTE implication	ns:					
2019/20	2020)/21	202	21/22	2022/23	Total
0.00	0.0	00	0	.00	0.00	0.00
Investment Rec						
2019/20	2020			21/22	2022/23	Total
£m	£r			:m	£m	£m
0.000	0.0	00	0.	000	0.000	0.000
Decisions need deliver the bud savings		Lancashire County Council set a budget of £0.131m of year to maintain three traveller sites across the Count As there is no statutory requirement to retain these sit this has been identified as a potential saving. To deliver this saving a decision is required to begin a consultation exercise with the proposal to declare the three LCC owned traveller sites surplus to LCC needs. A further decision will follow the consultation process seeking interested parties views for consideration. The will make recommendations on how the savings could achieved and could result in a decision such as to retain or put the sites up for sale. It should be noted that an option to sell could contain the condition that the sites to be retained as traveller sites.				
Impact upon service, other LCC services, service users and external partners Impact on Service Users (occupiers of the sites) District Councils (including staff on site) who man running of the sites Other agencies						

Actions needed to deliver the service change	An initial decision, to undertake a consultation with the proposal to declare the sites surplus to LCC needs. Undertake a consultation exercise to determine options and views. To Review the findings, and options, and make a recommendation on option/s to achieve the savings. A final decision on preferred option, will be required Implement decision.			
consultation required	. 33			
What are the risks associated with this change and how will they be mitigated	The decision to undertake this consultation, will start the process. Options available are to be identified following consultation, but could include sale. Potential legal challenges. Community relations			
Is an Equality Analysis required and, if so, has one been undertaken?		An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.		

Service Name:				Older F Service	eople Care Services	es – Day
	year' does this option 2019/20 0/20, 2020/21, 2021/22 or					
Gross budget 2	2018/19			£2.145ı	m	
Income 2018/19	9			£2.577ı	m	
Net budget 201				£0.432ı		
				<u> </u>	eople in-house sei	rvice only
Budget Change						
2019/20	2020			21/22	2022/23	Total
£m	£r			<u>Em</u>	£m	£m
-0.040	-0.0	139	0.	000	0.000	-0.079
FTE implication	ns:					
2019/20	2020	1/21	202	21/22	2022/23	Total
0.00	0.0		ļ	.00	0.00	0.00
0.00		,,,		.50	0.00	0.00
Investment Red	guired (Ir	vest to	Save):			
2019/20	2020			21/22	2022/23	Total
£m	£r			m	£m	£m
0.000	0.0	00	0.	000	0.000	0.000
Decisions need deliver the bud savings		3 - 1				ay services (and funders pay the
Impact upon se other LCC serv service users a external partne	rices, and	Charges to self-funders will increase by 15% which is significant above inflation increase. Approximately 300 older people who self-fund use the services in any given quarter.				
		This will increase the income for the service and bette reflect the true cost of running day services. Some changes to internal finance systems may be needed. Communications with those likely to be affected will need to be clear and timely.				
Actions needed deliver the service change		This will need consultation and communication with all affected people who currently use the service or are considering doing so before April 2019 so they can				

	average their views and make alte	arnativa arrangamenta if			
	express their views and make alter they so wish.	emative arrangements if			
	System changes.				
	New marketing materials to be developed.				
	Reassessments may be needed for anyone deciding they no longer wish to use the day service due to increased costs.				
Is external consultation required	Yes				
What are the risks associated with this change and how will they be mitigated	Lancashire County Council's own day services operate in a competitive market and so older people and families may choose to go elsewhere if they prefer services in the independent sector which may reduce income.				
	Reassessments may be needed for anyone deciding they no longer wish to use the day service due to increased costs.				
	If consultation raises significant concerns about the impact of the increase in rates there would be the alternative of phasing in the increase for existing service users over a two or three year period. However older people using the day services for the first time from April 2019 could still be charged the new rate				
Is an Equality Analysis been undertaken?	required and, if so, has one	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.			

Service Name:				Welfare Rights Service			
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23				2019/20			
Gross budget 2	2018/19		;	£0.670m	<u> </u>		
Income 2018/19			1;	£0.000m	1		
Net budget 201	8/19			£0.670n	1		
			,				
Budget Change	and Pro	ofiling (c	liscrete y	ear):			
2019/20	2020		2021		2022/23	Total	
£m	£r	n	£n	n	£m	£m	
0.000	-0.3	80	0.00	00	0.000	-0.380	
FTE implication	าร:						
2019/20	2020)/21	2021	/22	2022/23	Total	
0.00	-12	20	0.0	0	0.00	-12.20	
9100			0.10		0.00		
Investment Rec	quired (Ir	vest to	Save):				
2019/20	2020		2021	/22	2022/23	Total	
£m	£r		£n		£m	£m	
0.000	0.0		0.00		0.000	0.000	
deliver the bud savings Impact upon se other LCC serv service users a external partne	ervice, ices, nd	The like		t:	-		
from citizens, partners and other LCC services a will not be able to support as many vulnera people, at a time when we expect that the need that support may grow. There could be an escalation of level of need whay increase pressure on other public and L services There may be increased demand for advice a support from the voluntary, community and for sector which, in turn, may not have the volunt skills or capacity to cope. There will be a reduction in the Welfare Rig Service team (potentially 10.5 fte posts) and the will be an impact on the LCC Customer Acc Service (1.7fte posts) as a result of reducing telephony support provided for the Welfare Rig Service. The costs of unclaimed welfare benefit used support care packages may need to be picked					ss the lower level I		

	 by LCC and could lead to increased costs and demand on statutory services. Lancashire economy – potential reduced benefit income and spend in local economy
Actions needed to deliver the service change	 Develop and undertake consultation Manage the transition and staff reduction Prepare other services (internal and external to LCC) for the implementation of the change Manage communications / reputation
Is external consultation required	Yes

What are the risks associated with this change and how will they be mitigated

Risks	Mitigation
There is a risk that vulnerable citizens will have to wait for the service or not challenge or succeed in their challenge to receive their correct welfare rights entitlements. Reduced capacity to provide generic welfare benefits advice and represent cases at tribunals.	Remaining capacity deployed to target a proportion of the most complex cases through tribunal support and representation, working in conjunction with external services such as Citizen Advice Bureaux, at a neighbourhood level; and also align more closely with similar internal LCC services.
There is a risk that vulnerable citizens may not have the competency or digital accessibility and technology to be able to challenge their welfare rights application or entitlement concerns without support.	Mitigation has yet to be fully understood and developed.
Reducing capacity and technical support in relation to financial assessment (Adult social care) and special guardianship orders (Children's social care), at a time when complexity is increasing e.g. in relation to Universal Credit.	Review skills and capacity to deliver technical support across a number of similar services within LCC.
As Customer Access capacity for telephony support reduces, customers find access points to other LCC services to require this information.	Fully developed project plan to implement changes with customers effectively and consistently signposted to alternative services, including signposting to online guidance.
Increased demand on LCC – Adult / Children's Social Care and on health services more generally.	Explore potential for working in neighbourhoods to develop community connectors and social prescribing with partners.

Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.	Utilise the remaining Citizen's Advice Bureaux (volunteers) / VCFS / district council / online benefits advice offer.		
Savings not delivered as profiled – lack of service capacity to meet multiple consultation, analysis and Cabinet meeting timelines.	Utilise corporate capacity for legal, consultation and equality audit support.		
Is an Equality Analysis required and, if s been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.		

Service Name:				Health Improvement Services			
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23				2019/20			
Gross budget 2	2018/19			£20.300)m		
Income 2018/19				£0.000n			
Net budget 201				£20.300			
1101 544901 20 1	0710			220.000	/////		
Budget Change	e and Pro	ofiling (d	liscrete v	vear):			
2019/20	2020		202		2022/23	Total	
£m	£r		£ı		£m	£m	
-0.337	-1.8		0.0		0.000	-2.175	
FTE implication							
2019/20	2020)/21	202	1/22	2022/23	Total	
0.00	0.0	00	0.0	00	0.00	0.00	
Investment Rec	auirod (Ir	west to	Savo):				
2019/20	2020		202 ²	1/22	2022/23	Total	
£m	£r		£ı		£m	£m	
0.500	0.0		0.0		0.000	0.500	
deliver the bud savings	3	Approv work in Reduci	d service re addition relation ng the them	offer. onal inveto the sefunding	estment of £0.50 ervice redesign. resource whilst	om to undertake simultaneously redesigning the	
Impact upon service, other LCC services, service users and external partners •			ely impactions impactions and alco less place communities and see and see communities and service service service most vullearning of the service serv	users wil hol reha ements p lity substincrease Users – nerable disabilitie	bilitation services per year); stance misuse s d demand and the priority focu people, for exa es and mental ill	d access to drug s (estimated 100 ervices likely to burden on their s will be on the mple those with health, will mean ult to access and	

Actions needed to	 The reduced offer for smoking cessation services may result in an increase in smoking rates and demand for clinical services. People will no longer be able to directly access healthy weight services to address their obesity and physical activity needs to improve their health. May increase demand on social care, criminal justice, NHS services and Voluntary, Community and Faith Sector services. Renegotiation of existing provision will have an impact on those who currently provide the services and those people who work for them.
deliver the service change	 Develop approach to service remodelling and engage with potential bidders / providers Develop consultation approach
	 Confirm relevant policy changes, procurement options and service model
	 Notify providers of decision (potential for service of notice / service decommissioning / service commissioning and contract variation)
le externel	Manage communications / reputation
Is external consultation required	Yes
	ı

What are the risks associated with this change and how will they be mitigated

Reduced access to drug / alcohol / tobacco support services to manage / improve health outcomes associated with addiction • Enable community substance misuse treatment services and recovery support to provide a clear pathway to sustained recovery led by lived experience; • Enable better use of current physical, environmental and partner assets to increase physical activity; • Maximise the potential of digital technology to support healthy lifestyles Utilise the voluntary, community and faith sector offer along with better alignment with Lancashire Adult Learning and services offered via our libraries that relate to prescribing social activities
tobacco support services to manage / improve health outcomes associated with addiction • Enable community substance misuse treatment services and recovery support to provide a clear pathway to sustained recovery led by lived experience; • Enable better use of current physical, environmental and partner assets to increase physical activity; • Maximise the potential of digital technology to support healthy lifestyles Utilise the voluntary, community and faith sector offer along with better alignment with Lancashire Adult Learning and services offered via our libraries that relate to prescribing
300เลเ สิดแทนเอง

Cease access to targeted healthy weight / physical activity support to manage / improve health outcomes associated with inactivity / overweight	Explore potential for neighbourhood working for community connectors, social prescribing with partners
Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.	
Potential increased demand on Children's and Adult Social Care and on health services more generally	
Savings not delivered as profiled – lack of service capacity to meet multiple consultation. analysis and Cabinet meeting timelines	Utilise corporate capacity for legal, procurement, consultation and equality assessment support
Is an Equality Analysis required and, if s been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.

Service Name:				Lancash	nire Wellbeing Se	rvice (LWS)
Which 'start ye relate to 2019/2 2022/23				2019/20		
Gross budget 2	2018/19			£2.660n	า	
Income 2018/19				£0.000n	า	
Net budget 201	8/19			£2.660n	า	
-						
Budget Change	and Dro	filing (c	licarata	voar):		
2019/20	2020			96ai). 21/22	2022/23	Total
£m	£r			. 1/22 .m	£m	£m
-0.503	-1.5		-	000	0.000	-2.010
-0.505	-1.0	107	0.0	000	0.000	-2.010
FTE implication	16.					
2019/20	2020)/21	202	1/22	2022/23	Total
0.00	0.0			.00	0.00	0.00
0.00	1 0.0	,,,		.00	0.00	0.00
Investment Rec	nuired (Ir	vest to	Save).			
2019/20	2020			1/22	2022/23	Total
£m	£r		-	:m	£m	£m
0.000	0.0		l	000	0.000	0.000
0.000	0.0	00	0.	000	0.000	0.000
Decisions need deliver the bud savings	geted	Service	e .		of the Lancas	shire Wellbeing
Actions needed deliver the service users a external partner.	ices, and ars	 The likely impact of service cessation: Possible increased demand on statutory adult social care (which has been accounted for within the saving value) Service users – Although the original contract required 20,000 individuals to be supported approx. 11,000 service users per year access the service for a range of support interventions and or onward referral. Health services / primary care – Increased demand on clinical services if non-medical support is withdrawn from the system, and need escalates. Potential increased demand on voluntary community and faith sector Develop consultation approach Notify provider of decision (potential for service or notice / service decommissioning) Manage communications / reputation Neighbourhood working for community connectors 				
ra e					with partners	
Is external	المعانية	Yes				
consultation re	quirea					

What are the risks associated with this of	change and how will they be mitigated		
Risks	Mitigation		
Impact on vulnerable citizens in terms of social isolation, debt, low level mental and physical health	Utilise the wider Voluntary Community and Faith Sector (VCFS) offer - Neighbourhood working for community connectors, social		
Further erosion of VCFS offer in Lancashire	prescribing with partners		
Increased demand on Adult Social Care and on health services more generally and on Adult Social Care and on health services more generally	Clinical Commissioning Group (CCG) investment in similar services in parts of county (Fylde and East Lancashire)		
Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.	Current mental health services and primary care provision		
Savings not delivered as profiled – lack of service capacity to meet multiple consultation, analysis and Cabinet meeting timelines	Utilise corporate capacity for legal, procurement, consultation and equality audit support		
Is an Equality Analysis required and, if s been undertaken?	An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.		

Service Name:			Home Improvement Services			
Which 'start year' does this option relate to 2019/20, 2020/21, 2021/22 or 2022/23			2019/20			
Gross budget 2	2018/19			£0.880n	า	
Income 2018/19)			£0.000m	า	
Net budget 201	8/19			£0.880n	า	
_						
Budget Change	and Dro	filing (c	licerote	voar):		
2019/20	2020			year). 21/22	2022/23	Total
£m	2020 £r			. 1/22 .m	£m	£m
-0.220	-0.6			000	0.000	-0.880
-0.220	-0.0	00	0.0	000	0.000	-0.000
FTE implication	16.					
2019/20	2020	1/21	202	21/22	2022/23	Total
0.00	0.0			.00	0.00	0.00
0.00	1 0.0	,,,	₁ 0.	.00	0.00	0.00
Investment Red	nuired (In	vest to	Save):			
2019/20	2020			21/22	2022/23	Total
£m	£r			.m	£m	£m
0.000	0.0			000	0.000	0.000
0.000	0.0		0.		0.000	0.000
Decisions need deliver the bud savings					on of the Intontracts held by the	egrated Home ne authority.
Impact upon se other LCC serv service users a external partne	ices, ind	 Service users (predominantly people with long term conditions and people with disabilities) may not have access to other support to assist with and oversee maintenance, repair and improvement of their properties, housing options advice, income maximisation or have access to a reliable handypersons service. Capacity and viability of home improvement agencies for undertaking case finding of eligible and vulnerable residents, and trialling the delivery of trusted assessor programme may be compromised. This service supports the delivery of non-medical support for falls prevention and minor adaptations to aid independent living. Cessation of service might lead to increased demand on health and 				
Actions needed deliver the service change		 social care services. Develop consultation approach Notify providers of decision (potential for service of notice and service decommissioning / recommissioning with narrower scope in relation to minor adaptations) 				

	 Manage communications / reputation
Is external	Yes
consultation required	

What are the risks associated with this change and how will they be mitigated

Risks	Mitigation
Increased demand on Adult Social Care and on health services more generally, particularly in relation to falls in the home	Would need to remodel delivery of statutory minor adaptations by Adults Social Care
Inequalities in how long people live and poor health will increase, especially for those from more deprived communities.	Work with district councils to consider whether the core service could be funded through Disabled Facility Grant allocations (may vary by district). This grant is likely to increase following the recent budget statement by the chancellor.
	Consider retaining an element of core funding to facilitate delivery of statutory minor adaptations work
Savings not delivered as profiled – lack of	Utilise corporate capacity for legal,
service capacity to meet multiple	consultation and Equality audit
consultation, analysis and Cabinet meeting timelines	support
Is an Equality Analysis required and, if so, has one been undertaken? An equality analysis is required and will be informed by the results of the public consultation and provided to Cabinet along with the consultation report.	